

ELDRIDGE ELECTRIC AND WATER UTILITY BOARD

September 23rd, 2025 – 5:00 pm City Hall, 305 N. 3rd Street

- 1. Call to Order
- 2. Public Comment
- 3. Approval of Agenda
- 4. Approval of Utility Board Minutes from September 9th, 2025
- 5. Financial & Administrative
 - A. Consideration to Approve Bills Payable
 - B. Consideration to approve Resolution 2025-15 E&W Repealing Resolution 2022-010 E&W Establishing changes to the Electric Department Pay Scale
 - C. Discussion on interest rates and terms for T-bills
 - D. Discussion and consideration to approve amended Utility Billing Policy
 - E. Consideration to approve Resolution 2025-16 Repealing Resolution 2022-06 E&W Establishing Changes and Other Conditions to the Budget Billing Plan
 - F. Department Update
- 6. Electric Department
 - A. Outages
 - B. Department Update Collin Wilson
- 7. Water Department
 - A. Water Main Breaks
 - B. Water Test Results
 - C. Discussion and Consideration to approve PVC Water Main
 - D. Discussion and consideration to approve replacement clearwell float sensors.
 - E. Discussion and consideration to approve quotes for AC/Heater units for the power and chlorine rooms at the Water Treatment Plant.
 - F. Department Update Cegan Long
- 8. Participation in IPPA MISO tranche 2.1 transmission projects
 - A. Potential Closed Session pursuant to Iowa Code Sections 21.5(1)(a), 388.9(1), and 21.5(1) (k), to review or discuss records which are required or authorized by state or federal law to be kept confidential; to discuss proprietary information and information required by a noncustomer contracting party to be kept confidential pursuant to a nondisclosure agreement which relates to electric transmission planning and construction and critical energy infrastructure; and to discuss information contained in records in the custody of a governmental body that are confidential records pursuant to section 22.7, subsection 50.
 - B. Action regarding participation in transmission projects, nomination amount, and seed money
- 9. Adjournment

NEXT REGULAR MEETING: Tuesday, October 7th, 2025 at 5:00 pm

The regular meeting of the Board of Trustees of the Eldridge Electric and Water Utility Board was called to order at 5:00 p.m. on September 9th, 2025, at Eldridge City Hall.

The board members present were Michael Bristley, Mark Goodding, Jeff Hamilton, Rachael Padavich, and Abby Petersen. Also, present were Gage Lane, Nevada Lemke, Sadie Wagner, Cegan Long, Collin Wilson, Ryan Iossi, Marty O' Boyle, Gabe Stricker, and Lenny Larson.

Public Comment- None

Padavich Made Motion to Approve the Agenda. Seconded by Petersen. All Ayes Motion Carried.

Padavich Made Motion to Approve the Utility Board Minutes from August 19th, 2025. Seconded by Hamilton. All Ayes. Motion Carried.

Update from Lenny Larson with ISG- The final piece ISG is working on is the treatment discussion with Iowa American Water. They met with Iowa American Water on September 9, 2025, to tour the facilities here in town and are still working on a plan. Once the report is finished, the first step will be reviewing the different treatment options. The biggest items already included in the CIP that will move forward are: Clear well improvements, Chlorine room updates, and A new well. In reviewing the data, ISG may reach out to Cegan to adjust some operations, so all filters are running consistently, though that has not yet been decided. In late July, the hydro testing was completed, and work is ongoing to finalize that model.

Financial & Administrative

- A. Hamilton made a motion to Approve Bills Payable in the amount of 670,212.93. Second, by Goodding. All Aye. Motion Carried.
- B. Padavich made a motion to approve retaining PFM Financial for annual services at a rate of \$5,000 per year. Seconded by Hamilton. All Ayes. Motion carried.
- C. Petersen made a motion to set July 1st as the planned effective date for future water rate increases, as applicable, for the purpose of financial planning & analysis. Seconded by Padavich. All Ayes. Motion Carried.
- D. Department Update- Wagner informed the board that additional tasks are being transitioned to Gage. This month, we began implementing budget billing, which will be reviewed quarterly and adjusted as needed. Gage has also taken over tracking spreadsheets for intergovernmental and demand rate data. Lemke provided an update on investment recommendations from PFM. After reviewing the water funds and completing the FY26 budget analysis, it was determined that the city could comfortably invest \$500,000–\$750,000 in short-term T-bills. The plan is to review the results after a few cycles to determine whether a larger investment amount is appropriate. The next step will be for the utility board to decide whether to place this matter on the next agenda for consideration and potential action. Lane informed the board that the water pipeline unknown spreadsheet is now down to the last four residents and is expected to be completed by the end of the week.

Electric Department

A. Outages- Saturday, August 30 – 613 W. Oak Street at approximately 11:00 a.m., an underground service was struck while someone was installing a post hole. The neighbor's service line coming out of the pedestal had been overlooked and was not located. The issue was repaired, and power was restored by 12:45 p.m. A conversation was held regarding

procedures moving forward. Thursday, September 4 – 541 W. Valley Drive A call was received at 6:18 p.m. regarding a power outage affecting three customers. A quick fuse replacement resolved the issue, and power was restored by 7:00 p.m.

- B. Petersen made a motion to approve the Electric Superintendent's base wage at \$115,000 and the Line Foreman's base wage at \$100,000, as well as the job descriptions for both positions. The motion also included the appointment of Collin Wilson as Electric Superintendent. Seconded by Padavich. All Ayes. Motion carried.
- C. Department Update Wilson informed the board that a pole change-out was completed at 115 N. 6th Street. Crews have also been working on multiple underground services. A streetlight was struck at 453 N. 7th Street; the crew replaced it and is currently preparing the invoice. Additionally, Wilson reported that a group named Daubler, which partners with other municipalities to improve integration between utilities and customers, has reached out. A meeting with them is scheduled for next week to determine whether their services would be a good fit.

Goodding made motion to approve Confidentiality Agreement regarding electric transmission planning and construction and critical energy infrastructure. Seconded by Petersen. All Ayes Motion Carried.

Participation in IPPA MISO tranche 2.1 transmission projects

A. Padavich made a motion to go into Closed Session at 5:50pm to pursuant to Iowa Code Sections 21.5(1)(a), 388.9(1), and 21.5(1)(k), to review or discuss records which are required or authorized by state or federal law to be kept confidential; to discuss proprietary information and information required by a noncustomer contracting party to be kept confidential pursuant to a nondisclosure agreement which relates to electric transmission planning and construction and critical energy infrastructure; and to discuss information contained in records in the custody of a governmental body that are confidential records pursuant to section 22.7, subsection 50. Seconded by Petersen. Roll Call vote: Petersen (Aye), Goodding (Aye), Padavich (Aye), Hamilton (Aye), Bristley (Aye). Motion carried.

Open session resumed at 6:25 p.m. September 9th, 2025.

B. Action regarding participation in transmission projects, nomination amount, and seed money- no action was taken.

Water Department

- A. Water Main Breaks- None
- B. Water Test Results- August came back all good, September has been submitted.
- C. Padavich Made motion to table PVC Water Main. Seconded by Petersen. All Ayes. Motion Carried.
- D. Padavitch made a motion to table quote for a replacement auto transfer switch for the Water Treatment Plant generator. Seconded by Petersen. All Ayes. Motion Carried.
- E. Padavich made a motion to table replacement Clearwell float sensors. Seconded by Petersen. All Ayes. Motion Carried.
- F. Department update- Fluoride Pump Still down and needs to be replaced; expected to be back up within the next week or two. Certification Long successfully passed his

Grade 3 Water Distribution. Meter Swaps – A large number of long-needed meter replacements are being completed, so meter inventory will be increasing. Water Tower – Work is progressing well; sandblasting began on Monday.

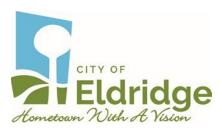
8. Padavich made a motion to Adjourn at 6:39 pm. Seconded by Petersen. All Ayes. Motion Carries.

Sincerely, Gage Lane Utility Billing Clerk

A11=A17 #			BILLS PAYABLE		T
CHECK#	DEPT	FUND	VENDOR	DESCRIPTION	AMOUNT
227026	ELECTRIC	630-5-820-6411	WRIGHT LAW OFFICE, P.C.	ATTORNEY FEES	\$ 1,090.00
227026	WATER	600-5-810-6411	WRIGHT LAW OFFICE, P.C.	ATTORNEY FEES	\$ 1,020.00
227026	ELECTRIC	630-5-820-6411	WRIGHT LAW OFFICE, P.C.	ATTORNEY FEES	\$ 1,060.00
227027	WATER	630-5-820-6340	ACCESS SYSTEMS LEASING	COPIER LEASE	\$ 189.70
227028	WATER	600-5-810-6373	CENTRAL SCOTT TELEPHONE	TELEPHONE & INTERNET	\$ 259.77
227028	ELECTRIC	630-5-820-6373	CENTRAL SCOTT TELEPHONE	TELEPHONE & INTERNET	\$ 449.95
227029	WATER	600-5-810-6506	CINTAS FIRST AID & SAFETY D89	MEDICINE CABINET	\$ 7.53
227030	ELECTRIC	630-5-820-6413	COMMUNITY ACTION OF EASTERN IOWA	PROJECT SHARE	\$ 52.50
227031	WATER	600-5-810-6150	DELTA DENTAL	DENTAL/VISION	\$ 274.56
227031	ELECTRIC	630-5-820-6150	DELTA DENTAL	DENTAL/VISION	\$ 174.27
227032	WATER	600-5-810-6150	DELTA DENTAL - LTD	LONG TERM DIS	\$ 49.02
227032	ELECTRIC	630-5-820-6150	DELTA DENTAL - LTD	LONG TERM DIS	\$ 126.11
227033	WATER	600-5-810-6150	DELTA DENTAL- BASIC	UTLITY BASIC LIFE	\$ 11.40
227033	ELECTRIC	630-5-820-6150	DELTA DENTAL- BASIC	UTLITY BASIC LIFE	\$ 26.60
227034	WATER	604-5-810-6407	ISG I&S GROUP, INC.	16TH AVE TOWER RECON	\$ 615.17
227034	WATER	604-5-810-6407	ISG I&S GROUP, INC.	FULL HYDRAULIC ANALYSIS	\$ 5,850.50
227035	ELECTRIC	630-5-820-6507	MENARDS	CAP & STRAP	\$ 11.98
227036	WATER	600-5-810-6451	QC METALLURGICAL LAB	WATER SAMPLING	\$ 105.00
227037	WATER	600-5-810-6501	USA BLUE BOOK	LAB MATERIALS/GASKETS	\$ 978.32
227037	WATER	600-5-810-6723	USA BLUE BOOK	LAB MATERIALS/GASKETS	\$ 25.96
227037	WATER	600-5-810-6723	USA BLUE BOOK	GASKETS	\$ 12.98
227038	WATER	600-5-810-6560	VAN WERT INC	WATER METERS	\$ 7,400.20
227039	WATER	600-5-810-6373	VERIZON WIRELESS	CELLULAR SERVICE	\$ 121.17
227039	ELECTRIC	630-5-820-6373	VERIZON WIRELESS	CELLULAR SERVICE	\$ 101.91
227040	WATER	600-5-810-6150	WELLMARK BLUE CROSS	WELLMARK BLUE CROSS UTILITY	\$ 2,743.06
227040	ELECTRIC	630-5-820-6150	WELLMARK BLUE CROSS	WELLMARK BLUE CROSS UTILITY	\$ 2,665.93
227041	WATER	600-5-810-6331	WEX BANK	FUEL	\$ 338.63
227041	ELECTRIC	630-5-820-6331	WEX BANK	FUEL	\$ 467.49
227042	ELECTRIC	630-5-820-6512	WHITE CAP, LP	ROUND BLADE DRAIN SPADE	\$ 69.98
DFT0000245	INS REIMB	821-5-630-6184	EBS	EBS CLAIMS	\$ 90.00
DFT0000247	WATER	600-5-810-6150	EBS	UTILITY EBS	\$ 60.96
DFT0000247	ELECTRIC	630-5-820-6150	EBS	UTILITY EBS	\$ 39.07
ACH	SPLIT	SPLIT	PAYROLL 9/11	PAYROLL 9/11	\$38,403.36
		•		TOTAL	\$64,893.08

	CREDIT CARDS					
DEPT	EMPLOYEE	FUND	VENDOR	DESCRIPTION	A۱	MOUNT
ELECTRIC	DEVIN GHEER	630-5-820-6310	FARM & FLEET	MOUSE TRAPS	\$	17.41
WATER	NEVADA LEMKE	600-5-810-6601	YMCA OF IA MISSISSIPPI VALLEY	Y @ WORK - 2 WATER - JULY 2025	\$	40.00
ELECTRIC	GABE STRICKER	630-5-820-6512	THEISENS	TOOLS FOR SERVICE TRUCK & LEATHER WORK GLOVES	\$	69.51
WATER	CEGAN LONG	600-5-810-6213	IA DNR FEES & PYMNTS	WATER TREATMENT GRD 3 CERT FEE	\$	83.54
WATER	KEITH SCHNECKLOTH	600-5-810-6310	FARM & FLEET	WELL #5 GENERATOR BATTERY	\$	174.99
WATER	CEGAN LONG	600-5-810-6240	IOWA RURAL WATER ASSOC	CEUS - FALL WATER CONFERENCE	\$	225.00
ELECTRIC	DEVIN GHEER	630-5-820-6181	RITZ SAFETY LLC	FR CLOTHING	\$	292.44
ELECTRIC	DALTON EAGLE	630-5-820-6181	RITZ SAFETY LLC	FR CLOTHING	\$	388.74
ELECTRIC	DEVIN GHEER	630-5-820-6230	IAMU	FALL ELEC DISTRIB WKSHP (X2)	\$	840.00
				CREDIT CARD TOTAL	\$	2,131.63
				BILLS PAYABLE TOTAL	L \$6	7,024.71

Eldridge Electric & Water MEMORANDUM



To: Eldridge Electric & Water Utility Board of Trustees From: Utility Administrative Manager, Sadie Wagner

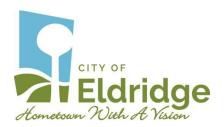
Re: Resolution 2025-15 E&W Date: September 23, 2025

Utility Board of Trustees:

I am requesting approval of Resolution 2025-15 E&W, which repeals Resolution 2022-010 E&W and updates the Electric Department pay scale to align with the salary decisions made by the Board.

At the last Board meeting, salaries for Electric Department staff were set, including the approval of an annual salary of \$100,000 for the Line Foreman position. However, under the terms of Resolution 2022-010 E&W, the Line Foreman's pay rate was defined as \$1.50 above the Journeyman pay rate. This structure would unintentionally require raising the salaries of all Electric Department staff in order to maintain compliance with the resolution.

To correct this and align the policy with the Board's approved salary decision, Resolution 2025-15 E&W repeals Resolution 2022-010 E&W and updates the pay scale language to state that the Line Foreman will make \$2.55 above the Journeyman pay rate. This revision ensures that the established \$100,000 salary for the Line Foreman is properly reflected in the pay scale without triggering unintended increases across the entire department.



Resolution 2025-15 E&W

A RESOLUTION REPEALING RESOLUTION 2022-010 E&W ESTABLISHING CHANGES TO THE ELECTRIC DEPARTMENT PAY SCALE

WHEREAS, the Utility Board must determine wage compensation for its employees, and;

WHEREAS, the Utility Board recognizes that it may employ Electric Department workers who have yet to obtain a Journey Lineman Certification, and;

WHEREAS, the Utility Board recognizes that it is best to create a compensation plan for the apprentices working toward the Journeyman Lineman certification, and;

WHEREAS, the Utility Board recognizes there are other positions in the Electric Department that also have established wages.

NOW, THEREFORE, BE IT RESOLVED BY THE BOARD OF TRUSTEES OF THE ELDRIDGE ELECTRIC & WATER UTILITY, CITY OF ELDRIDGE, IOWA, that the following pay scale be adopted for its employees.

Temporary Seasonal Laborers = 40% of Journeyman Wage

Groundman = 55% of Journeyman Lineman Wage

Foreman = \$2.55 Over Journeyman Lineman Wage

Line Apprentice Percent of Journeyman Lineman Wage

- Starting Wage = 75%
- Completion of Module A (Steps 1 & 2) = 81%
- Completion of Module B (Steps 3 & 4) = 87%
- Completion of Module C (Steps 5 & 6) = 93%
- Completion of Module D (Steps 7 & 8) and Journeyman Exam = 100% **

**An Employee may be granted 100% wage when the last module is completed, but has not had an opportunity to work the required hours. The Line Superintendent has the discretion to recommend this adjustment and receive approval from the Utility Board.

A Module is defined by the IAMU program passing tests, and is outlined in Appendix A	and is a combination of logged hours and successfully of the IAMU Wage Process Schedule.
An apprentice will receive one year of credi	t for the completion of an accredited powerline school
PASSED AND APPROVED this 23 rd day o	f September 2025.
	ATTEST:
Michael Bristley, Chairman	Rachael Padavich, Secretary
Ayes Nays	



Resolution 2022-010 E&W A Resolution Repealing Resolution 2022-08 E&W Establishing Changes To The Electric Department Pay Scale.

WHEREAS the Utility Board must determine wage compensation for its employees, and;

WHEREAS the Utility Board recognizes that it may employ Electric Department workers who have yet to obtain a Journeyman Lineman certification, and;

WHEREAS the Utility Board recognizes that it is best to create a compensation plan for the apprentices working toward the Journeyman Lineman certification, and;

WHEREAS the Utility Board recognizes there are other positions in the Electric Department that also have established wages.

NOW THEREFORE BE IT RESOLVED BY THE BOARD OF TRUSTEES OF THE ELDRIDGE ELECTRIC AND WATER UTILITY adopts the following pay scale for its employees.

Temporary Seasonal Laborers = 40% of Journeyman Wage (Was \$10.56 now \$14.79)

Groundman = 55% of Journeyman Wage (Was \$19.00 now \$20.34)

Foreman = \$1.50 Over Journeyman Wage (New)

Line Apprentice Percent of Journeyman Lineman Wage

- Starting Wage = 75%
- Completion of Module A (Steps 1 & 2) = 81%
- Completion of Module B (Steps 3 & 4) = 87%
- Completion of Module C (Steps 5 & 6) = 93%
- Completion of Module D (Steps 7 & 8) and Journeyman Exam =100% **

**An Employee may be granted 100% wage when the last module is completed but has not had an opportunity to work the required hours. The Line Superintendent has the discretion to recommend this adjustment and receive approval from the Utility Board.

A Module is Defined by the IAMU program and is a combination of logged hours and successfully passing tests and is outlined in Appendix A the IAMU Wage Process Schedule

An apprentice will receive one year of credit for the completion of an accredited powerline school.



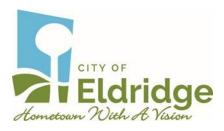
ATTEST:

PASSED AND APPROVED THIS 20th DAY OF DECEMBER 2022

Brock Kroeger, Chairman

17

Eldridge Electric & Water MEMORANDUM



To: Eldridge Electric & Water Utility Board of Trustees

From: City Administrator, Nevada Lemke Re: Investment Process & Treasury Bills

Date: September 23, 2025

Utility Board of Trustees:

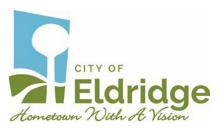
I reached out to Barry Vosler with LPL Financial & Vosler Investment Group. Barry is a Certified Financial Planner and LPL Financial Registered Principal. LPL Financial representatives offer products and services using Vosler Invest Group and may also be employees of First Central State Bank, which is our main depository for City & Utility Funds.

After receiving the recommendation from Jon Burmeister with PFM regarding the available funds that could be safely invested without impacting funds needed for day-to-day operations, the next step was to determine the investment options, specifically Treasury Bills at the direction of the Utility Board of Trustees. Barry provided me with the information related to the T-Bill process which works like this: We submit to participate in the auction between the date the auction is announced and 10:00 am on auction day. We do not know exactly what the rate will be but will have a good idea based on existing published rates. T-Bills are issued at a discount price, and the accumulation of interest will result in a value that increases to the stated maturity value on the date it comes due.

The rates from the Treasury site of issued T-Bills that are currently trading had a range from 4% at a 17-week investment to around 4.31% for a 4-Week investment. There is a minimum investment of \$100,000 and there is a \$40 fee on purchases. The last investment was \$2,000,000 for a 4-week term and returned an interest amount of \$7,129.20. Jon Burmeister provided guidance that the Utility Board could invest \$500,000 to \$750,000 based on an analysis of the current water funds and operations. The Money Market Account that the Utility funds are currently in with First Central State Bank is hovering around 3.43% for the annual percentage yield for 2025. Another investment option is a Certificate of Deposit. The current specials at First Central State Bank are 8 months at 4% or 16 months at 3.65%.

The next step to proceed with an investment is for the Utility Board of trustees to determine which investment option they are interested in, along with the term and rate. This will be formally set into a Resolution for the Board to pass and will include information about the purpose for investing the funds, such as future capital improvement projects. You will also want to consider any provisions that will allow for ongoing investment, such as term lengths and investment limits, as well as limit to amount of renewal terms that can occur without additional approval from the Board. Finally, if the depository is not included on the annual depository Resolution, it will need to be added to that Resolution by an amendment and approved again by the Board.

Eldridge Electric & Water MEMORANDUM



To: Eldridge Electric & Water Utility Board of Trustees
From: Utility Administrative Manager, Sadie Wagner
Re: Amended Eldridge Electric & Water Billing Policy

Date: September 23, 2025

Utility Board of Trustees:

I recommend some additional amendments to the Utility Billing Policy Manual to enhance accuracy, consistency, and fairness in our billing and disconnection practices. These updates reflect both operational realities and recent experiences that highlight the need for clarification.

1. Budget Billing – Residency Requirement

The current policy requires a customer to have 12 months of residency before becoming eligible for budget billing. I propose reducing this requirement to 6 months. Because staff review budget billing accounts on a quarterly basis, we are able to adjust amounts more frequently, ensuring they remain accurate. Six months of history provides sufficient data to establish a reasonable budget amount, and quarterly reviews will continue to keep accounts in balance.

2. Budget Billing – Settlement of Accounts

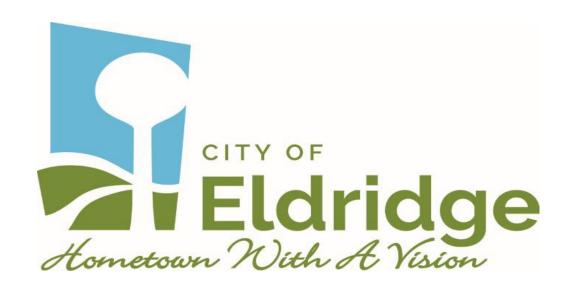
The existing language states that budget billing accounts will be settled on April 1st and that any balance (credit or debit) will roll into the following year's budget amount. After reviewing this with our software support team, we confirmed that balances do not roll into the next year's budget. Instead, any balance is applied in full on the next bill, and the new budget amount takes effect with the following billing period. Because we also perform quarterly reviews, the annual settlement date is no longer necessary. I recommend removing the April 1st settlement provision to align policy with both software functionality and our actual billing practices.

3. Medical Stay Provision – Disconnection of Service

I also recommend adding a section under disconnection of service to address "Medical Stays." This has become relevant in recent months, including one instance where the provision was abused. Under Iowa Administrative Code, a residential customer is entitled to a 30-day postponement of disconnection if discontinuation of service would pose an especial danger to the health of a permanent resident. A doctor's note is required to verify this condition. To ensure fairness and prevent misuse, the City of Eldridge will honor one 30-day medical stay per household per year. This language will be incorporated into the manual to provide clarity to both staff and customers.

4. Related Resolution

In addition to updating the manual, I am also bringing forward Resolution 2025-16 E&W, which repeals Resolution 2022-06 ("Establishing Changes and Other Conditions to the Budget Billing Plan"). This new resolution updates the wording of the budget billing policy to reflect the changes noted above and ensures that the resolution language is consistent with the revised policy manual.



Utility Billing Policy and Procedure

UTILITY BILLS

The City of Eldridge has a long tradition of quality public services and a well-maintained infrastructure. The City owns and operates its own electric, water, and sewer utilities. A vendor is contracted to provide garbage and recycling services. Each monthly bill consists of service charges for:

- Water
- Electric
- Sewer
- Refuse (trash/recycling) collection
- Miscellaneous fees

Utility rates are established by Resolutions approved periodically by the City Council or Electric & Water Board of Trustees. Rates can be found on our website or by calling the City Hall Offices for more information.

Meters are read on or near the 24th of the month and bills are mailed by the 1st of the month with payment due on the 20th of each month. Accounts not paid by the 20th are considered delinquent and will have a penalty/service charge of 1.5% applied to the balance. Each account will be granted a one-time forgiveness of a late charge fee each year. The account will be noted, and another one will not be given until the one year period has expired.

Utility bills will be sent to customers by mail unless the customer requests email billing by sending an email to utilitybilling@cityofeldridgeia.org.

Budget Billing

Budget billing shall be available to all residential customers who have been at their current residence for 6 months or longer. Enrollment into the plan can be at any time of the year. All budgeted billing customers shall be required to sign up for automatic payment from a checking or savings account.

Monthly payments shall be calculated at the time of entry into the plan based on the average of the previous 12 months of usage. Budget payment amounts will be reviewed quarterly, and adjustments may be made if the estimated payments are not in line with the actual energy usage. Budgeted amounts may also be recalculated when requested by the customer or whenever a price, consumption, or PCA alone or in combination results in a new estimate of ten percent or more.

Budget billing accounts shall be settled on the April 1st billing. The balance will be rolled into the customer's new budget amount for the next year. The budget balance is the difference between the charges and the actual energy usage. This may be a credit or a charge.

A customer on budget billing who becomes delinquent in payments by reason of amount or date will be subject to normal disconnection proceedings, and the budget billing agreement will be terminated if services are disconnected. If budget billing is terminated, the account must maintain a zero balance for at least six months before the customer may request to be placed back on budget billing.

A customer may terminate or withdraw from the plan at any time. The budget billing plan shall be automatically terminated when a customer terminates their service with the Utility. The deferred budget balance shall be applied to the next bill generated on the account after the budget billing is

terminated.

Any billing questions can be directed to City Hall at (563) 285-4841.

PAYMENTS

Utility bill payments can be made by:

- Automatic Clearinghouse Payment (ACH): payments are automatically deducted from the
 customer's bank account on the twentieth day of the month, if the twentieth lands on a
 weekend or holiday they will be pulled the following business day. ACH forms are available on
 the website.
- Credit or Debit Cards: payments may be made over the phone at (866) 795-5820, in person at City Hall, or by going to our website at www.cityofeldridgeia.org and clicking on make a payment. This payment can be set up on any day of the month. There is a \$1.25 processing fee when using a Credit or Debit Card.
- E-Checks: payments can be made by going to our website at www.cityofeldridgeia.org and clicking on make a payment.
- Cash and Checks: Can be dropped off at City Hall during normal business hours or placed in the
 drop box located on the front of the City Hall building after hours. There are envelopes available
 next to the drop box. Please be sure to include your address or account number on the
 envelope. *NOTE There is a \$30.00 fee for any returned check.

STARTING SERVICE

New customers wishing to start utility service must contact the Eldridge City Hall Offices. This can be done in person at City Hall or via phone call to (563) 285-4841. New customers will be asked to provide the following information:

- Full Name of Each Applicant(s)
- Social Security Number(s)
- Billing Address
- Physical Address
- Phone Number(s)
- Photo ID/Driver's License Number
- Date of Birth
- Employer
- Emergency Contact

If an existing customer needs to make a change to their utility service or has a new address, they can stop by or call City Hall to provide the effective date of the change, and the new address, if applicable.

DEPOSITS

A deposit of \$100.00 on Electric and \$50.00 on water is required from every customer or prospective customer, with the exception of property owners who already have established a current good credit history of at least two years with the City Electric & Water Utility. Prior to providing service, the deposit is due to guarantee the payment of bills for service. This is the process to be used for both residential and commercial customers wishing to start services.

A person other than the customer may pay the deposit, however; the deposit refund will be issued to the account holder either in the form of a credit to the account or a check at termination.

DEPOSIT REFUNDS

The deposit will be applied directly to the customer's account after they make 12 consecutive on-time payments, or upon completing a disconnection of service form. A final meter reading and bill will be prepared, and any deposit refund amount will be applied to the final bill. Should a credit balance exist, a check will be issued. The check will be mailed to the forwarding address provided on the disconnection of service form.

UNCLAIMED DEPOSITS

Deposits remaining unclaimed after termination of service will be transferred to the State Treasurer in accordance with Chapter 556.11, Code of Iowa.

DISCONTINUING SERVICE

Customers wishing to discontinue service permanently can stop by or call City Hall and request the effective date to discontinue service. The customer must provide a minimum of 1 business days' notice to the City for discontinuation of service. They will also be required to provide the following information:

- Service Address
- Request Date
- Service Date
- Forwarding address of the Account Holder

SERVICE CALLS

The work on customer equipment that is the responsibility of the customer shall be billed on a time and material basis. Relocation of utility facilities where the customer requested the relocation shall be billed on a time and material basis. Relocation of the customer's facilities, where the customer has requested the relocation, shall be billed on a time and material basis.

METER TESTING

Meter testing at the customer's request will incur a \$10.00 charge.

BACK BILLING

METER ERROR

In the case of a meter error, a customer shall be back-billed if the recalculated bill exceeds \$3.00. A former customer shall be billed back if the recalculated bill exceeds \$5.00.

NON-METER ERROR

In the case a customer is undercharged not due to a meter error, the customer shall be back billed if the recalculated bill due to an error other than a meter error exceeds \$3.00. A former customer shall be back-billed if the recalculated bill due to an error other than a meter error exceeds \$5.00. Back billing in both instances shall be for a period not to exceed twelve months.

ACCIDENTAL WASTAGE

The recomputation period for accidental wastage of electricity by the customer shall not extend back further than three months.

DISCONNECTIONS AND RECONNECTIONS

TEMPORARY DISCONNECTION AND RECONNECTIONS

Voluntary temporary disconnection of service shall be \$25.00 during regular business hours and \$30.00 after regular business hours. The charge for reconnection of service from temporary voluntary disconnections shall be \$25.00 during regular business hours and \$30.00 after regular business hours. An idle charge of \$5.00 per month shall be billed for service connections that have been temporarily disconnected.

Involuntary other than for nonpayment disconnection of service shall be \$20.00 during regular business hours and \$30.00 after regular business hours.

PERMANENT DISCONNECTIONS

Voluntary permanent disconnection of service shall be \$20.00 during regular business hours and \$30.00 after regular business hours. The utility requires a one-business-day notice by the customer prior to the time of permanent disconnection.

DELINQUENT ACCOUNTS

Customers receive monthly utility bills that are due on the 20th of each month. Customers are responsible for all billings while the account is in their name. Accounts that have unpaid balances after the 20th of the month are subject to a 1.5% service charge penalty which will be applied monthly until the balance is paid. Late notices are mailed and emailed out around the 21st of every month to all customers with a balance in arrears. The late notice will state the account balance as well as the upcoming date of disconnection. Accounts that are still delinquent 12 days after receiving the late notice will receive a 24-hour notice provided on a door hanger.

If a service is disconnected for non-payment, the service will not be reconnected until the entire past due balance including all applicable late fees is paid in full. The account will be charged \$20.00 for a disconnection fee and another \$20.00 to reconnect service. Once payment is made, services will be reconnected in a timely manner, Monday – Friday between 8:00 a.m. and 3:00 p.m. Overtime charges may be applied if payment is not made during these hours and reconnection is requested, and if staff is available to do so.

Service will not be connected/re-connected in a new customer's name unless it can be established that the new customer had not occupied the premise when the charges in the past due balance were incurred.

Failure to receive a bill, late notice, or a 24-hr disconnect door hanger notice hung on the account holder's address shall not entitle the customer to relief from any penalties or disconnection.

If an account has been disconnected for non-payment and there has been no status update at the time

of the City's next monthly billing cycle, the account will be considered inactive and a final bill will be produced.

MEDICAL STAY

In reference to 199 Iowa Administrative Code (IAC) – Chapter 27, 27.4(1)"h".

Disconnection of a residential customer will be postponed if the disconnection of service would present an especial danger to the health of any permanent resident of the premises.

An especial danger to health is indicated if a person appears to be seriously impaired and may, because of mental or physical problems, be unable to manage the person's own resources, to carry out activities of daily living, or to be protected from neglect or hazardous situations without assistance from others. Indicators of an especial danger to health include but are not limited to age, infirmity, or mental incapacitation; serious illness; physical disability, including blindness and limited mobility; and any other factual circumstances that indicate a severe or hazardous health situation.

The electric cooperative or municipal electric utility may require written verification of the especial danger to health by a physician or a public health official, including the name of the person endangered; a statement that the person is a resident of the premises in question; the name, business address, and telephone number of the certifying party; the nature of the health danger; and approximately how long the danger will continue. Initial verification by the verifying party may be by telephone if written verification is forwarded to the utility within five days.

Verification will postpone disconnection for 30 days. In the event service is terminated within 14 days prior to verification of illness by or for a qualifying resident, service is to be restored to that residence if a proper verification is thereafter made in accordance with the foregoing provisions. If the customer does not enter into a reasonable payment agreement for the retirement of the unpaid balance of the account within the first 30 days and does not keep the current account paid during the period that the unpaid balance is to be retired, the customer is subject to disconnection.

The City of Eldridge Electric & Water Utility is only required to honor only one 30-day Medical Stay per household per calendar year.

RETURNED CHECKS

A \$30.00 service charge is assessed to any customer whose check is returned unpaid, or ACH payment is rejected by the financial institution on which it is drawn. If two or more checks or ACH drafts are dishonored within 12 months the account will be made cash only for 12 months. The cash only comment code shall be utilized in Incode. City Hall staff will notify the resident of the returned check or rejected ACH by phone call. Payment of a dishonored check or rejected ACH must be paid including the service fee within 48 hours of the notice of the returned payment or be disconnected. Payment is only accepted by secure payment options such as cashier check, money order or cash.

PAYMENT AGREEMENT

The City of Eldridge offers customers in jeopardy of service disconnection due to non-payment an opportunity to enter into a payment arrangement with the City in accordance with Iowa Administrative Code Chapter 27. The Payment Arrangement amount will be due in addition to your current bill amount. The arrangement may extend the disconnection date no later than the 20th of the following month to help ease financial issues. Agreements require the customer(s) to stop in City Hall and complete an arrangement form during regular business hours and no later than the day before the set disconnection. A late fee of 1.5% will be applied to any past due balance following the original due date each month. Customers will also receive a late notice as a formal reminder of the outstanding balance. If payment is not received by the due date outlined in the service agreement, a 24-hour disconnection notice will be issued. This notice will be delivered via door hanger and will incur a \$20 posting fee. Should payment not be received within the 24-hour period specified in the disconnection notice, electric service will be disconnected. In such cases, the account will be subject to a \$20 disconnection fee and a \$20 reconnection fee.

COLLECTIONS, LIENS, AND DAS OFFSET PROGRAM

In the event an account becomes past due and is subject to collections a twenty-five percent collection fee will be applied to any outstanding balance not paid in full within ninety days of the due date and the account will be forwarded on for further collection efforts.

The City utilizes Municipal Collections of America and the State of Iowa's Income Offset program to collect delinquent unpaid utility accounts. The account holder responsible for the delinquent balance will always be the first sought after for payment.

Once an account is disconnected either through voluntary or involuntary means, the account is finalized, and a final bill is produced during the City's next monthly billing cycle. If there is a deposit refund, the amount will be credited to the account. If a balance exists, a final bill will be sent to the last known mailing address of the account holder. The due date on the final bill will be the 20th of the following month, in alignment with the City's normal monthly billing cycle. If payment is not received by the due date, a second notice will be sent, and a note will be entered into the account of such. If payment is not received after the second notice is sent, a third and final notice will be sent and will include a letter to notify the customer that if payment is not received by the due date, the delinquent account will be sent to collections.

The **INCOME OFFSET PROGRAM** is a method used by the State of Iowa and its political subdivision to collect money owed to the State under Chapter 8A.504 of the Iowa Code. An account holder is eligible to be sent to the Income Offset Program when the balance of the account is not paid after three attempts to collect and service is no longer active for the customer. The accountholder information that is sent to the Offset Program must include a tax identification number, social security number, or federal tax id.

The delinquent account should be in a final status in Incode. Final bills are processed monthly in alignment with the regular monthly billing cycle. A second notice should be sent if payment is not received by the initial due date and a note should be entered into the account. If payment is still not received after the second notice is sent, a third notice is sent utilizing the Offset letter available in Incode notifying the customer that if payment is not received by the due date on the notice, the delinquent account will be sent to the State Offset Program for collection. A \$7.00 administrative fee

will be charged by the State Income Offset Program. A minimum of \$50.00 balance is required for an account to be submitted to the Offset Program; however, this includes the \$7.00 administrative fee.

The City receives notification of debt matches from the State throughout the year via email. Upon receiving notification, the City is to notify the debtor within ten (10) calendar days from the date of the notification stating that the debtor has fifteen days to provide proof of payment or pay the debt less the administrative fee.

Notice to the Offset Program should include:

- Contact information of City (agency)
- Account information
- Account holder information
- Amount owed
- Date due

If the debt is not resolved following notification with the certified letter, the City has 45 days from the date of the match to notify the income offset program of the actions to be taken. Once a debt is brought to a zero balance, the debtor will be removed from the City's debtor file with the Income Offset Program.

DISCONNECTION OR DENIAL OF SERVICE HEARING

Customers denied service or disconnected shall have the right to a hearing. The customer may appeal against the dispute to the governing body. If there is still a dispute involving areas of authority of the lowa Utilities Board, the customer may appeal to that board as provided for in Section 199 of the Iowa Administrative Code. Any amounts due to the Utility not in dispute shall be due and payable within the guidelines of the Service Rules. Amounts in dispute shall not be due and payable until either an agreement is reached or 30 days after written notification by either the governing body or the lowa Utilities Board. However, all disputes shall be settled, and any amounts due and payable within 60 days of the customer filing a dispute with the Utility. Hearing procedures include: The customer, a representative of the Utility, and the General Manager as the presiding officer shall convene at a mutually acceptable time. The customer has the right to also request the presence of the Chairperson of the governing body at the meeting, who shall become the presiding officer. A recording of the meeting shall be made and retained by the Utility. Both the customer and the representative of the Utility shall present relevant information to the General Manager and/or Chairperson of the governing body. All documents presented by the customer shall be copied and returned to the customer. The presiding officer may request additional information at the hearing. The presiding officer shall issue a written result and specify the reasons supporting the Utility's resolution.



Resolution 2025-16 E&W

A RESOLUTION REPEALING RESOLUTION 2022-06 E&W ESTABLISHING CHANGES AND OTHER CONDITIONS TO THE BUDGET BILLING PLAN

WHEREAS, The Eldridge Electric & Water Utility has reviewed the current Budget Billing Plan; and

WHEREAS, The Eldridge Electric & Water Utility wishes to establish changes and other conditions to the Budget Billing Plan;

NOW, THEREFORE, BE IT RESOLVED BY THE BOARD OF TRUSTEES OF THE ELDRIDGE ELECTRIC & WATER UTILITY, CITY OF ELDRIDGE, IOWA,

Section 1. That Resolution #2025-16-E&W is hereby repealed

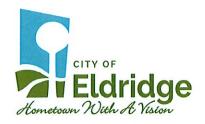
Section 2. Budget billing shall be available to all residential customers that have been at their current residence for 6 months or longer. Enrollment into the plan can be at any time of the year, provided the customer has maintained a zero balance for at least six months. All Budget billing customers shall be required to sign up for automatic payment from a checking or savings account.

Monthly payments shall be calculated at the time of entry into the plan based on the previous 12 months of usage, and divided by the total of the actual charges for the next twelve billing periods. Budget payments will be reviewed quarterly, and adjustments may be made if the estimated payments are not in line with the actual energy usage. Budget amounts may also be recalculated when requested by the customer or whenever a price, consumption, or the PCA, alone or in combination, results in a new estimate by ten percent or more.

A customer on budget billing who becomes delinquent in payments by reason of amount or date will be subject to normal disconnection proceedings, and the budget billing agreement will be terminated if services are disconnected. If budget billing is terminated, the account must maintain a zero balance for at least six months before the customer may request to be placed back on budget billing.

A customer may terminate or withdraw from the plan at any time. The budget billing plan shall be automatically terminated when a customer terminates their service with the

Utility. The deferred budget balan account after the budget billing is		pplied to the next bill generated on the
PASSED AND APPROVED this	23 rd day of S	eptember 2025.
		ATTEST:
Michael Bristley, Chairman		Rachael Padavich, Secretary
Ayes	Nays	



RESOLUTION 2022-06 E&W

A RESOLUTION REPEALING RESOLUTION #159-91-E&W ESTABLISHING CHANGES AND OTHER CONDITIONS TO THE BUDGET BILLING PLAN.

WHEREAS, The Eldridge Electric & Water Utility has reviewed the current Budget Billing Plan; and

WHEREAS, The Eldridge Electric & Water Utility wishes to establish changes and other conditions to the Budget Billing Plan;

NOW THEFORE BE IT RESOLVED BY THE BOARD OF TRUSTEES OF THE ELDRIDGE ELECTRIC AND WATER UTILITY:

Section 1. That Resolution #159-91-E&W is hereby repealed

Section 2. Budget billing shall be available to all residential customers that have been at their current residence for 12 months or longer. Enrollment into the plan can be at any time of the year providing the customer has maintained a zero balance for at least six months. All Budget billing customers shall be required to sign up for automatic payment from a checking or savings account.

Monthly payments shall be calculated at the time of entry into the plan based on the previous 12 months of usage and dividing the total of the actual charges for the next twelve billing periods. Budget payment amounts will be recalculated annually in March and effective for the April 1st billing. Budget payments will be reviewed periodically, and adjustments may be made if the estimated payments are not in line with the actual energy usage. Budget amounts may also be recalculated when requested by the customer or whenever a price, consumption, or the PCA, alone or in combination result in a new estimate by ten percent or more.

Budget billing accounts shall be settled on the April 1st billing. The balance will be rolled into the customer's new budget amount for the next year. The budget balance is the difference between the charges and the actual energy usage and could be a charge or a credit.

A customer on budget billing who becomes delinquent in payments by reason of amount or date will be subject to normal disconnection proceedings and the budget billing agreement will be terminated if services are disconnected. If budget billing is terminated the account must maintain a zero balance for at least six months before the customer may request to be placed back on budget billing.

A customer may terminate or withdraw from the plan at any time. The budget billing plan shall be automatically terminated when a customer terminates their service with the Utility. The deferred budget balance shall be applied to the next bill generated on the account after the budget billing is terminated.

PASSED AND ADOPTED THIS 5^{TH} DAY OF APRIL 2022.

/s/ Brock Kroeger, Chairman

11



Laboratory Report

Eldridge, City of Cegan Long 305 North 3rd Street Eldridge,IA 52748 **Date Received:** 09/04/25 13:28 **Date Reported:** 09/22/25 13:25

Project: PWS ID # IA8230008 Eldridge Email reports and Invoice

Analyte	Result	Units	Analyzed	Analyst	Method	Notes
Sample ID: 1212 W Donahue St - Routine Grab			mpled: 09/03/25 13:08 d by: Cegan Long	Date Rece	eived: 09/04/25 13:28	
ab No.: 2510430-01		Sample	u by. Cegan Long			
Classical Chemistry Parameters						
Total Coliforms	Negative	MPN/100	09/04/25 13:44	kt	SM 9223B	
Field Chlorine	2.94	mL mg/L	09/03/25 13:08	Cegan Lc	SM 4500 CI G	
Analyte	Result	Units	Analyzed	Analyst	Method	Notes
Sample ID: 919 W Pinehurst Drive - I	Routine Grab	Date Sa	mpled: 09/03/25 13:21	Date Rece	eived: 09/04/25 13:28	
ab No.: 25I0430-02		Sample	d by: Cegan Long			
Classical Chemistry Parameters						
Total Coliforms	Negative	MPN/100 mL	09/04/25 13:44	kt	SM 9223B	
Field Chlorine	3.01	mg/L	09/03/25 13:21	Cegan Lc	SM 4500 CI G	
Analyte	Result	Units	Analyzed	Analyst	Method	Notes
Sample ID: 417 Broadmoor Drive - R	outine Grab		mpled: 09/03/25 13:32	Date Rece	eived: 09/04/25 13:28	
Lab No.: 25l0430-03		Sample	d by: Cegan Long			
Classical Chemistry Parameters						
Total Coliforms	Negative	MPN/100 mL	09/04/25 13:44	kt	SM 9223B	
Field Chlorine	2.54	mg/L	09/03/25 13:32	Cegan Lc	SM 4500 CI G	
Analyte	Result	Units	Analyzed	Analyst	Method	Notes
Sample ID: 251 E. lowa St. Grab		Date Sa	mpled: 09/03/25 13:57	Date Rece	eived: 09/04/25 13:28	
Lab No.: 25I0430-04		Sample	d by: Cegan Long			
Classical Chemistry Parameters						
Total Coliforms	Negative	MPN/100 mL	09/04/25 13:44	kt	SM 9223B	
			Analysis Certified	by:		

Amy Dobbelare For Randall Wanke, Laboratory Director

Randal Wanke, Laboratory Director

dull Wanke, Ph.D.

Eldridge, City of Project: PWS ID # IA8230008 Eldridge

Negative

0.31

MPN/100

mL

mg/L

305 North 3rd Street Email reports and Invoice Reported:
Eldridge IA, 52748 Client Contact: Cegan Long 09/22/25 13:25

Field Chlorine 3.56 mg/L 09/03/25 13:57 Cegan Lc SM 4500 Cl G

Units Result Analyzed Analyst Analyte Method Notes Sample ID: 1660 Fox Ridge Rd. Grab Date Sampled: 09/04/25 9:00 Date Received: 09/04/25 13:28 Lab No.: 25I0430-05 Sampled by: Cegan Long Classical Chemistry Parameters MPN/100 09/04/25 13:44 **Total Coliforms** Negative kt SM 9223B mL Field Chlorine SM 4500 CI G 2.44 mg/L 09/04/25 9:00 Cegan Lc Units Analyte Result Analyzed Analyst Method Notes Date Sampled: 09/04/25 9:17 Date Received: 09/04/25 13:28 Sample ID: 3214 S 16th Ave - Routine Grab Lab No.: 25I0430-06 Sampled by: Cegan Long Classical Chemistry Parameters MPN/100 **Total Coliforms** Negative 09/04/25 13:44 kt SM 9223B mL Field Chlorine 1.92 mg/L 09/04/25 9:17 Cegan Lc SM 4500 CI G Analyte Result Units Analyzed Analyst Method Notes Date Sampled: 09/04/25 9:28 Date Received: 09/04/25 13:28 Sample ID: 3208 Hunter Ln - Routine Grab Lab No.: 25I0430-07 Sampled by: Cegan Long Classical Chemistry Parameters **Total Coliforms** MPN/100 09/04/25 13:44 Negative SM 9223B mL Field Chlorine 0.11 SM 4500 CI G mg/L 09/04/25 9:28 Cegan Lo Result Units Analyzed Notes Analyte Analyst Method Sample ID: 101 South 27th Ave - Routine Grab Date Sampled: 09/04/25 9:40 Date Received: 09/04/25 13:28 Lab No.: 25I0430-08 Sampled by: Cegan Long Classical Chemistry Parameters

N-1 Negative A Bacteria Absent

Total Coliforms

Field Chlorine

IA DNR lab #113 Page 2 of 3

09/04/25 13:44

09/04/25 9:40

Cegan Lc

SM 9223B

SM 4500 CI G



Lab Sample ID # 2510430-0/

Facility Name:	PWS ID:				
Eldridge	IA 823000	8			
Test analysis (Please Circle (Check or W	/rite-in) (Check IA DNR Permit for Accuracy)		
Total Coliform	Contact Person:		Mail Report:		
Water samples must be analyzed within 30 hours of collection.	Contact Phone:		Email Report:		
Sample Type:	Routine		Free Chlorine Total Chlorine		
(Check one)	Triggered Repeat (circle one->)	upstream downstream original	2 . 94		
_	Special	Original	Lab Tech Note: Add Field Data Analysis Total Chlorine at Log-in on to Res. Cl mg/L tab.		
Sample date: Mo	nth Day	Year	Time: Hour Minutes (AM - PM)		
0	9 0 3	20	25 13 08		
Facility ID		Sampli	ng Point ID (use facility ID, if not #assigned)		
	950		950		
Sample Collection	Location:	Sample	e Collector (last name, first name)		
1212 W Donahue St. Long, Cegan					
Client Signature_	50	Print name Cegan Long			
Date 9/8/25 Time 13.69 Lab Signature Print name Ton Butth Date 13:29 QC Analytical Services participates in the following accreditation/certification and proficiency programs at the following locations.					
Endorsement by Federal or State Governments or their agencies is not implied. Drinking Water Certifications: lowa (113)					



Facility Name:	PWS ID:				
Eldridge	IA 823000	08			
	III				
Test analysis (f	Please Circle	Check or W	Vrite-in) (Check IA DNR Permit for Accuracy)		
Total Coliform	Contact Person:	Oncok of V	Mail Report:		
Water samples must be analyzed within 30 hours of collection.	Contact Phone:		Email Report:		
Sample Type:	Routine Triggered	SEP#	Free Chlorine Total Chlorine		
(Check one)	Repeat (circle one->)	upstream downstream original	3 . O		
	Special	onginai	Lab Tech Note: Add Field Data Analysis Total Chlorine at Log-in on		
			to Res. CI mg/L tab.		
Sample date: Mon	nth Day	Year	Time: Hour Minutes (AM - M)		
0	9 0 3	20	25 13 21		
Facility ID		Sampli	ing Point ID (use facility ID, if not #assigned)		
9	50		950		
Sample Collection	Location:	Sample	e Collector (last name, first name)		
919 w Pinchurst Dr. Long, Cegan					
Client Signature	50	Fa	Print name Cegan Long		
Date <u>9/3/25</u>	Time_	13:21			
Lab Signature	W pl	Print name TON BUHTAN			
Date 9-4-8	Time_	13 30	Samuel Sa		

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Endorsement by Federal or State Governments or their agencies is not implied.

Drinking Water Certifications: lowa (113)



Lab Sample ID # 25 TO 4 70-03

Drinking Water Certifications: Iowa (113)

Facility Name:	PWS ID:				
Eldridge	IA 8230008				
Test analysis (Please Circle Check or	Write-in) (Check IA DNR Permit for Accuracy)			
Total Coliform	Contact Person:	Mail Report:			
Water samples must be analyzed within 30 hours of collection.	Contact Phone:	Email Report:			
Sample Type:	Routine Triggered SEP#	Free Chlorine Total Chlorine			
(Check one)	Repeat upstream downstream original	Lab Tech Note:			
	Special	Add Field Data Analysis Total Chlorine at Log-in on to Res. Cl mg/L tab.			
Sample date: Moi	nth Day Year	Time: Hour Minutes (AM - PM)			
0	9 0 3 2 0				
Facility ID	Samp	oling Point ID (use facility ID, if not #assigned)			
	950	950			
Sample Collection Location: Sample Collector (last name, first name)					
417 Broadmoor Dr. Long, Cegan					
Client Signature	800	Print name Cegan Long			
Date 9/3/25 Lab Signature 7 Date 9-4-15	Time 13:33	Print name Joh Butt ner			
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Lab Sample ID # 2570430-04

Facility Name:	PWS ID:			
Eldridge	IA 82300	08		
T4				
Total Coliform	Please Circle,	Check or	Write-in) (Check IA DNR Permit for Accuracy)	
Water samples must be analyzed within 30 hours of collection.	Contact Phone:		Mail Report:	
Sample Type:	Routine			
	Triggered	SEP#	Free Chlorine Total Chlorine	
(Check one)	Repeat (circle one->)	upstream downstream	3 . 56	
	Charial	original	Lab Tech Note:	
L	Special		Add Field Data Analysis Total Chlorine at Log-in on	
0			to Res. CI mg/L tab.	
Sample date: Mo	nth Day	Year	Time: Hour Minutes (AM - PM)	
0	9 0 3	20	25 13 57	
Facility ID		Samp	ling Point ID (use facility ID, if not #assigned)	
	950		950	
Sample Collection	Location:	Sampl	le Collector (last name, first name)	
25 E Iowa	St.		Long, Cegan	
Client Signature	83	2	Print name Cegan Lone	
Date <u>9/3/2</u>	5 Time_	13:58		
Lab Signature Print name Joh BUHHOS				
Date 9-4-25	Time_	13 33		

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Endorsement by Federal or State Governments or their agencies is not implied.

Drinking Water Certifications: Iowa (113)



Lab Sample ID #_25 T0430-05

Facility Name:	PWS ID:			
Eldridge	IA 8230008			
Test analysis	(Please Circle, Check or V	/rite-in) (Check IA DNR Permit for Accuracy)		
Total Coliform	Contact Person:	Mail Report:		
Water samples must be analyzed within 30 hours of collection.	Contact Phone:	Email Report:		
	Routine			
Sample Type:	Triggered SEP#	Free Chlorine Total Chlorine		
(Check one)	Repeat upstream	2.44		
	(circle one->) downstream original	Lab Tech Note:		
İ	Special	Add Field Data Analysis		
Ĺ		Total Chlorine at Log-in on		
		to Res. Cl mg/L tab.		
Sample date: Mo	onth Day Year	Time: Hour Minutes (AM) - PM)		
0	9 0 4 20	25 09 00		
Facility ID	Sampli	ng Point ID (use facility ID, if not #assigned)		
	950	950		
Sample Collection	n Location: Sample	Collector (last name, first name)		
1660 Fox Rid	ac Ed.	Long. Cegas		
Client Signature_	522	Print name Cegan Long		
Date 9/4/2	Time 09:00			
Lab Signature TN BULTHAN				
Date 9-9-25	Time 13-35			
Endorsement by Federal o	or State Governments or their agencies is not imp	n and proficiency programs at the following locations. lied. Drinking Water Certifications: Iowa (113)		



Lab Sample ID # 2910430-06

		•
Facility Name:	PWS ID:	
Eldridge	IA 8230008	
Test analysis	(Please Circle Che	ck or Write-in) (Check IA DNR Permit for Accuracy)
Total Coliform	Contact Person:	Mail Report:
Water samples must be analyzed within 30 hours of collection.	Contact Phone:	Email Report:
Sample Type:	Routine	Free Chlorine Total Chlorine
(Check one)	Triggered SEP#	
	1	stream
	Special	Add Field Data Analysis
		Total Chlorine at Log-in on to Res. Cl mg/L tab.
Sample date: Mo	onth Day	Year Time: Hour Minutes (AM)- PM)
0	904	2025 09 17
Facility ID		Sampling Point ID (use facility ID, if not #assigned)
	950	950
Sample Callection		
Sample Collection		Sample Collector (last name, first name)
3214 5 164	ave.	Long, Cegan
Client Signature_	500	Print name Cegan Long
Date 9/4/	25Time	7:18
Lab Signature	NA	Print name Jon BUHHNES
Date 9-4-25	Time 13:3	36

QC Analytical Services participates in the following accreditation/certification and proficiency programs at the following locations.

Endorsement by Federal or State Governments or their agencies is not implied.

Drinking Water Certifications: lowa (113)



Iowa SDWA Form
Lab Sample ID # 25 104 30-07

Facility Name:	PWS ID:			
Eldridge	IA 823000	08		
Test analysis	Please Circle,	Check or Write-in) (Check IA DNR Permit for Accuracy)		
Total Coliform	Contact Person:	Mail Report:		
Water samples must be analyzed within 30 hours of collection.	Contact Phone:	Email Report:		
Sample Type:	Routine	Free Chlorine Total Chlorine		
	Triggered	SEP#		
(Check one)	Repeat (circle one->)	upstream downstream		
-	Special	original Lab Tech Note: Add Field Data Analysis		
		Total Chlorine at Log-in on		
Sample date: Mo	nth Day	to <u>Res. Cl mg/L tab.</u> Year Time: Hour Minutes (AM) - PM)		
		Minutes (AM)-1 W)		
	9 0 4	2025 09 28		
Facility ID	0.70	Sampling Point ID (use facility ID, if not #assigned)		
	950	950		
Sample Collection	Location:	Commis Online (I.)		
		Sample Collector (last name, first name)		
3208 Hunter	Ln.	Long, Cigan		
Client Signature_	_50	Print name Cegan Long		
Date 9/4/2	.5Time_	09:28		
Lab Signature	NN	Print name_TON_BUHNE(
Date 9-4-25 Time 13'-38				
Endorsement by Federal or	ticipates in the following ac State Governments or the	ccreditation/certification and proficiency programs at the following locations. Prinking Water Certifications: Iowa (113)		



Lab Sample ID # 2910430-08

Facility Name:	PWS ID:						
Eldridge	IA 8230008						
Test analysis	(Please Cirola Charks	an Muita in Vol.					
Total Coliform	Contact Person:	Or Write-in) (Check IA DNR Permit for Accuracy) Mail Report:					
Water samples must be analyzed within 30 hours of collection.	Contact Phone:	Email Report:					
Sample Type:	Routine Triggered SEP#	Free Chlorine Total Chlorine					
(Check one)	Repeat upstream (circle one->) downstrear						
	Special original	Lab Tech Note: Add Field Data Analysis					
		Total Chlorine at Log-in on to Res. Cl mg/L tab.					
Sample date: Mo	nth Day Yea	ar Time: Hour Minutes (AM) - PM)					
0	9 0 4 2	0 2 5 0 9 4 0					
Facility ID	Sa	mpling Point ID (use facility ID, if not #assigned)					
(950	950					
Sample Collection Location: Sample Collector (last name, first name)							
101 S. 27th A		Long, Cegan					
Client Signature_	500	Print name Cegan Long					
Date 9/4/15	Time <u>09:41</u>						
Lab Signature	2 A	Print name_JON_BUHTNE					
Date 9-4-25	Time 13/34						
Endorsement by Federal or	icipates in the following accreditation/certi State Governments or their agencies is n	ification and proficiency programs at the following locations. ot implied. Drinking Water Certifications: lowa (113)					



Laboratory Report

Eldridge, City of Cegan Long 305 North 3rd Street Eldridge,IA 52748 **Date Received:** 09/04/25 13:37 **Date Reported:** 09/22/25 13:25

Project: PWS ID # IA8230008 Eldridge Email reports and Invoice

Case Narrative

DRINKING WATER NOTES:

All Fluoride reports will be submitted to the IA DNR.

Analyte	Result	Units	Analyzed	Analyst	Method	Notes	
Sample ID: 505 W Donahue St - Routine Grab Lab No.: 25l0432-01			Date Sampled: 09/04/25 10:01 Sampled by: CL	Date Received: 09/04/25 13:37			
Classical Chemistry Parameters							
Fluoride Field Fluoride	0.476 0.43	mg/L mg/L		EV CL	EPA 300.0		

Analysis Certified by:

Randal Wanke, Laboratory Director

lanke, Ph.D.



Iowa SDWA Form

Lab Sample ID # 25 10432 01

Facility Name:	PWS ID:	
Eldridge	IA 8230008	
Test analysis (Please Circle, Ch	eck or Write-in) (Check IA DNR Permit for Accuracy)
Fluoride	Contact Person:	Mail Report:
Hold time: 28		
days	Contact Phone:	Email Report:
	Total Fluoride (Field)) Lab Tech Note:
	0 . 43	Add Field Data Analysis
	0 1:173	Fluoride at Log-in
Sample date: Mor	nth Day	Year Time: Hour Minutes (AM)- PM)
0	9 0 4	2025 10 01
Facility ID		Sampling Point ID (use facility ID, if not #assigned)
950		950
Sample Collection	Location:	Sample Collector (last name, first name)
505 W. Donai	rue St.	Long, Cegan
Client Signature	53	Print name Cegan Long
Date <u>9/4/25</u>	Time	:02
Lab Signature	1 World	Print name ER: WANTESS
Date SL4-2	Time	10:50



Laboratory Report

Eldridge, City of Cegan Long 305 North 3rd Street Eldridge,IA 52748 **Date Received:** 09/16/25 11:41 **Date Reported:** 09/22/25 13:25

Project: PWS ID # IA8230008 Eldridge Email reports and Invoice

Case Narrative

DRINKING WATER NOTES:

Nitrite test is BELOW Maximum Concentration Limits. Maximum Concentration Limit of Nitrite = 1.0 mg/l

Results have been transmitted to IA DNR. Drinking Water Certifications: IA (113)

Analyte	Result	Units	Analyzed	Analyst	Method	Notes
Sample ID: 212 N 3rd St Grab Lab No.: 25l1609-01			Date Sampled: 09/15/25 8:50 Sampled by: Cegan Long	Date Rece	ived: 09/16/25 11:41	
Classical Chemistry Parameters			Sampled by. Gegan Long			
Nitrite as N	<0.1	mg/L	09/16/25 15:58	EV	EPA 300.0	

Analysis Certified by:

Randal Wanke, Laboratory Director

lanke, Ph.D.

Iowa SDWA Form



Lab Sample ID # OblibOq-Ol

Time / Indications. Dinking becreditation/certification and proficiency programs at the following locations. State Governments or their spencies is not implied. State Governments or their spencies is not implied.	Date 9 10 35 QC Analytical Services part
monum	Lab Signature
Time 10:25	Date 9/16/25
	Client Signature
	Long, Cegar
st name, first name)	Sample Collector (la
TS.	PS N CIC
ocation - Source Entry Point	Sample Collection L
0_36	0.96
Sampling Point ID (use facility ID, if there is no # assigned)	Facility ID
0980 9707 91	
Day Year Time: Hour Min	Sample date: Month
	sinon 84 nithiw
	Water samples M
ətiriiN	+ stratiV
Circle, Check or Write-in)	Test analysis (Please
8000£28 AI	Eldridge



QUOTATION				
DATE	NUMBER	PAGE		
9/2/2025	0015259	1 of 1		

B COE122 CITY OF ELDRIDGE	S CITY OF ELDRIDGE H 305 N 3RD ST	Accepted
L PO BOX 375	I TAG: FLOATS	Compa
L ELDRIDGE, IA 52748-0375	P ELDRIDGE, IA 52748-1234 _ US	D
0	0	P
		Chin

Accepted By:

Company:

Date:

PO#:

Ship To:

ATTENTION:

INVOICES@CITYOFELDRIDGEIA.ORG

WE ARE PLEASED TO PROPOSE THE FOLLOWING FOR YOUR CONSIDERATION:

TERMS: NET 30

CUST	CUSTOMER REF/PO# JOB TITLE		SLP	SHIPPING TYPE	
FLOATS)ATS	WWTP, FLYGT FLOATS	ZJG/JDG	OURTRK
QTY	UM	PART	DESCRIPTION		
5.00	EA	5828803	FLYGT,SENSOR		
			ENM-10 0.95-1.1 40FT		
1.00 LOT MISCELLANEOUS MATERIALS					
1.00	LOT	EL	ELECTRICAL LABOR		

*Credit Card Payments over \$5,000.00 are subject to an additional 3% convenience charge.

*All return goods must have written approval from Electric Pump before returning. Credit will not be issued without written approval; if applicable, there will be a Restock Fee.

*Quoted price is subject to any applicable tariff-related increases.

rge. SUB TOTAL: \$ 3,946.67

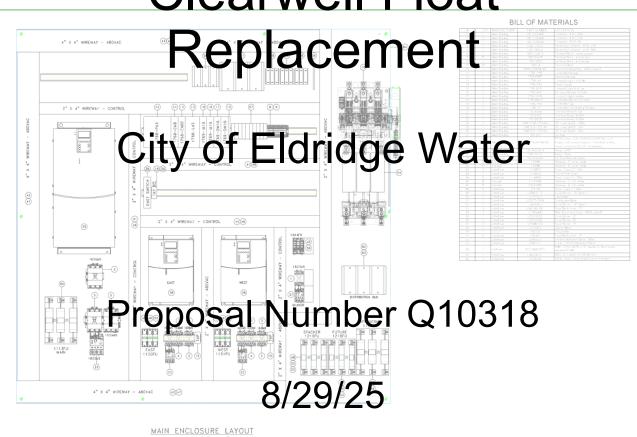
TAX:

TOTAL: \$ 3,946.67

4280 E 14th Street Des Moines, IA 50313-2604 201 4th Ave SW New Prague, MN 56071-2347 Telephone 515-265-2222 Telephone 952-758-6600

*





Tri-City Engineering & Integration



6225 N. Brady Street Davenport, IA 52806 telephone 563.322.7181 fax 563.322.1643 www.tricityelectric.com

August 29, 2025

Cegan Long

City of Eldridge Municipal Utilities

305 N. 3rd Street

Eldridge, IA 52748

RE: Clearwell Float Replacement

Dear Cegan,

Tri-City Engineering & Integration, a division of Tri-City Electric Company (TCE), is pleased to provide you with proposal number Q10318 for the Clearwell Float Replacement at the Main Water Plant. This quote includes the cost for five (5) Flygt ENM-10 floats, as well as the Electrical costs for installation.

LUMP SUM PRICING

Material\$	3,995.00
Labor	1,542.00
TOTAL\$	5,537.00

Tri-City Electric Company appreciates this opportunity. Please feel free to contact me with any questions or comments you may have. I can be reached as follows:

Main: 563.322.7181 Direct: 563.823.1670 Mobile: 563.349.2501

E-mail: jbrown@tricityelectric.com

Sincerely,

Jim Brown, Jr. Software Engineer

CC: Mike Kirby, TCE



Family Owned Since 1947

9003 Northwest Blvd Davenport, IA 52806

www.petersenplumbing.com

Call 563-326-1658 or 309-787-9605 | Fax 563-326-1650

September 16, 2025

Eldridge Water Treatment Plant 505 W Donahue Eldridge, IA 52748

Scope of work as listed below. No permit fees or taxes are included.

- 1. Base Bid 1 Chlorine Room \$10,700
 - a. Remove and haul away the old electrical heater
 - b. Provide and install (1) Brasch 236 Series unit heater
 - i. Explosion proof
 - ii. Stainless Steel
 - iii. Polyester powder coated fan blades, wiring conduit and fittings
 - iv. NEMA 4X,7,9 enclosure
 - v. Factory installed thermostat
 - vi. 5kW
 - c. Provide and install factory hanger bracket
 - d. Provide electrical connections back to existing power source
 - e. Lead time 8 weeks
 - f. Start-up per manufactures requirements
 - g. Warranty: 1-year parts, 1-year labor
- 2. Base Bid 2 MCC Room \$7,100
 - a. Remove and haul away the old ductless mini split unit
 - b. Provide and install Gree System
 - i. VIR18HP230V1R32AO outdoor heat pump
 - ii. VIR18HP230V1R32AH indoor fan coil
 - iii. Surge protector
 - c. Provide and install new refrigeration line set
 - d. Reuse the existing wall brackets outside for heat pump
 - e. Start-up per manufacturers requirements
 - f. Warranty: 10-year parts, 1-year labor

Thank you, Kevin Lesthaeghe President – HVAC Division Cell (563) 370-2624 klesthaeghe@petersenplumbing.com



201 Fisher Court Eldridge, Iowa 52748 Phone: 563-285-7502

August 22, 2025

ATTN: ELDRIDGE WATER TREATMENT PLANT

RE: REPLACE MINI SPLIT FOR ELECTRICAL ROOM

We are pleased to provide you with a proposal for material and labor to repair the specified Heating, Ventilating and Air Conditioning system.

Scope of work

- Provide and install new Fujitsu mini split with wall mounted indoor unit
- Provide and install new lineset
- Provide coil coating to prevent corrosion
- Start up and commission

Exclusions:

- Overtime or premium shift pay
- Cost changes or impacts associated to lead times made by supplier or manufacturer

Total cost of this project is: \$7,529.86

Teshua Pepping

This proposal is valid for 30 days, Sales tax not included in this price.

Sincerely,

Climate Engineers

Service Manager



Recommendations

Precision Air Heating & Air Conditioning

www.precisionairqc.com

AL:

work: (563) 285-9510

Bob Richards

Residential Sales

Work: (563) 285-9510

bobr@precisionairqc.com

Prepared for

Water Treatment Plant (City of Eldridge)

505 W Donahue ST

Eldridge IA 52748

Clong@cityofeldridgeia.org

mobile: (563) 209-6573

Power Room system - 12k BTU Mini split and dehumidifier

Prepared

Effective through

08/20/2025

09/19/2025

Thanks for the opportunity to serve you; see the system choice(s) we're proposing for you below. Your price(s) include all installation materials and labor. If you would like to move forward with one of these options, please contact me to schedule your installation.

Thanks for doing business with Precision Air!



Precision Air Heating & Air Conditioning

Expires on 09/19/2025

Prepared by **Bob Richards**

Prepared for
Water Treatment Plant (City

of Eldridge)

(563) 285-9510

Entry-Level Series

()

M-Series, Single Zone MUZ-WX 18.0 SEER2 9.0 EER2 8.5 HSPF2 51 HP R-454B (A2L)

MSZ-WX Cooling - 12,000 BTU Heating - 12,200 BTU

System Price \$5,178
Your Price \$5,178

Scope of Work for Power Room system Proposal					

Power Room system (option 1/1) Entry-Level Series

Precision Air Heating & Air Conditioning (563) 285-9510

12k BTU Mini split and dehumidifier

AHRI Rating
18.0 SEER2 | 9.0 EER2 | 8.5 HSPF2

Ductless Outdoor MUZ-WX12NL M-Series, Single Zone		Inverter Heat Pump Outdoor Unit	
Ductless Indoor	MSZ-WX12NL	Wall-Mounted Indoor Unit	

Services

- Install new refrigerant lines, communication cable and drain line
- Install a portable dehumidifier. Mount the dehumidifier on brackets next to the mini split head
- Run the drain line through the wall and to the floor drain
- The dehumidifier will be 110v. The electric for the dehumidifier will be by others

Pricing

*Your Final Cost is an estimate. Homeowner must file for rebates and credits, and additional conditions may apply. Individual rebates and credits may not apply in your particular case.

System Price \$5,178
Your Price \$5,178



Recommendations

Precision Air Heating & Air Conditioning

www.precisionairqc.com

AL:

work: (563) 285-9510

Bob Richards

Residential Sales

Work: (563) 285-9510

bobr@precisionairqc.com

Prepared for

Water Treatment Plant (City of Eldridge)

505 W Donahue ST Eldridge IA 52748

Clong@cityofeldridgeia.org

mobile: (563) 209-6573

Heater for the chlorine room - 7500 Watt Electric

heater

Prepared Effective through

12/06/2024 09/05/2025

Power Room system - 12k BTU Mini split and

dehumidifier

Prepared Effective through

08/20/2025 09/19/2025

Thanks for the opportunity to serve you; see the system choice(s) we're proposing for you below. Your price(s) include all installation materials and labor. If you would like to move forward with one of these options, please contact me to schedule your installation.

Thanks for doing business with Precision Air!



Precision Air Heating & Air Conditioning

(563) 285-9510

Expires on 09/05/2025

Prepared by **Bob Richards**

Water Treatment Plant (City of Eldridge)

Prepared for

Economy

System Price \$1,349

Your Price \$1,349

7500 Watt Electric heater

Heater for the chlorine room (option 1/1) Economy

Precision Air Heating & Air Conditioning (563) 285-9510

Services

- Remove the existing heater and mounting bracket
- Install a Comfort Zone, 7500 Watt electric heater. Heater will have an electronic thermostat and a remote controller

Pricing

*Your Final Cost is an estimate. Homeowner must file for rebates and credits, and additional conditions may apply. Individual rebates and credits may not apply in your particular case.

System Price \$1,349

Your Price \$1,349